



**gotalk product pricing, terms and conditions.**

For gotalk Prepaid Mobile Standard Customer Terms and Wireless Broadband Terms and Conditions, see [www.gotalk.com.au/pages/termsandconditions](http://www.gotalk.com.au/pages/termsandconditions)

gotalk may change its customer terms on reasonable notice by putting that notice on [www.gotalk.com.au/pages/termsandconditions](http://www.gotalk.com.au/pages/termsandconditions)

**General:** Please visit <http://www.gotalk.com.au/mobile/Pages/default.aspx> for the latest rates, terms and conditions. Rates apply to calls and 160 character standard SMS made from and data used within Australia. Compatible unlocked device required. All rates include GST, are correct at 05/03/12, are to a landline unless otherwise stated and exclude calls and texts to premium and promotional numbers which will be billed at higher rates. Web browsing and download charges apply, total charges are rounded up to the next 5c. Fair Go Policy applies. gotalk reserves the right to change, introduce or withdraw all or any offers and/or pricing at any time on 7 days notice by putting that notice on the gotalk website. gotalk Prepaid Mobile is available to individual customers only (not companies or businesses), who use their mobile phone for personal use only.

**gotalk Ultimate:** All call rates quoted are per minute, apply 24/7 and attract a 39c flagfall per call, except for Ultimate Minutes. Calls are charged in 1 minute increments, plus flagfall (per call) and rounded up to the next 5 cents. The gotalk Ultimate plan is available to individual customers only (not companies or businesses), who use their mobile phone for personal use only. Bonus credit offers do not apply to the gotalk Ultimate plan. Ultimate Minutes: Upon recharge of at least \$20, an Ultimate Minutes allowance is allocated to your account for calls to 40 destinations. Please see <http://www.gotalk.com.au/mobile/Pages/ultimate.aspx?ID=PPMgotalkUltimate> for the list of countries. You can use up your Ultimate Minutes allowance as quickly as you like as long as you do not breach our Fair Go Policy (the limitations include: you are not allowed to use more than 300 minutes of calling per day for two consecutive days, and the maximum call duration is 120 minutes). The Ultimate Minutes allowance and the credit expiry period (for both the Included Credit and the Ultimate Minutes allowance) varies depending on recharge value:

<b>Recharge Value</b> (or value included in SIM pack)	<b>Included Credit</b> (for calls, SMS & data – not used for Ultimate Minutes)	<b>Ultimate Minutes Allowance</b>	<b>Credit/Ultimate Minutes Expiry Period</b>
\$10	\$10	Nil	10 days
\$20	\$20	2000	20 days
\$30	\$30	3000	30 days
\$40	\$40	4000	40 days
\$50	\$50	5000	50 days
\$70	\$70	7000	70 days
\$100	\$100	8000	100 days

Data usage is charged at 2c per MB. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. 3G service is only available in Vodafone 3G coverage areas. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au) . Customer experience may vary depending on a number of factors.

**gotalk MAX:** All call rates quoted are per minute, attract a 30c flagfall per call. All quoted rates are the off peak rates which apply from midnight to 11am local time. Calls initiated outside of those hours are at peak times and will incur a surcharge varying between 5c per minute and 9c per minute (depending on the country to which the call is being made). Calls are charged in 1 minute increments, plus flagfall (per call) and rounded up to the next 5 cents. Plan includes 5MB of free data usage which is applied per calendar day, after which data usage is charged at 2c per MB. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. 3G service is only available in Vodafone 3G coverage areas. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au). Customer experience may vary depending on a number of factors. Credit expires within 90 days of the date your balance has been successfully activated or recharged except where otherwise indicated.

**gotalk Anytime:** All call rates quoted are per minute, apply 24/7 and attract a 29c flagfall per call. Calls are charged in 1 minute increments, plus flagfall (per call) and rounded up to the next 5 cents. Plan includes 5MB of free data usage which is applied per calendar day, after which data usage is charged at 2c per MB. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. 3G service is only available in Vodafone 3G coverage areas. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au). Customer experience may vary depending on a number of factors. Credit expires within 90 days of the date your balance has been successfully activated or recharged except where otherwise indicated.

**Big Talk:** All call rates quoted are per minute, apply 24/7 and attract a 39c flagfall. Credit expires within 30 days of the date your balance has been successfully activated or recharged except where otherwise indicated. Calls are charged in 1 minute increments, plus the applicable flagfall (per call) and rounded up to the next 5 cents. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au)

**Straight Talk Plus:** All call rates quoted are per minute, apply 24/7 and attract a 30c flagfall. Credit expires within 90 days of the date your balance has been successfully activated or recharged except where otherwise indicated. Calls are charged in 1 minute increments, plus the applicable flagfall (per call) and rounded up to the next 5 cents. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au)

**Aussie Extra:** All call rates quoted are per minute, apply 24/7 and do not attract a flagfall charge. Calls are charged in 1 minute increments and are rounded up to the next 5 cents. Plan includes 5MB of free data usage which is applied per calendar day, after which data usage is charged at 2c per MB. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. 3G is only available in Vodafone 3G coverage areas. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au). Customer experience may vary depending on a number of factors. Credit expires within 90 days of the date your balance has been successfully activated or recharged except where otherwise indicated.

**Straight Talk Plan:** All call rates quoted are per minute, apply 24/7 and attract a 30c flagfall. Credit expires within 90 days of the date your balance has been successfully activated or recharged. Calls are charged in 1 minute increments, plus the applicable flagfall (per call) and rounded up to the next 5 cents. Data usage includes web browsing, uploads and downloads, is charged in 1MB increments and rounded up to the next 5c. For coverage area details, visit [www.gotalk.com.au](http://www.gotalk.com.au)

**gotalk Family & Friends:** gotalk Family & Friends gives 5c SMS and the first 5 minutes of calls free to gotalk Prepaid Mobiles. Normal call charges and flagfall apply after 5 minutes. To avail of our Family & Friends offer your gotalk Prepaid Mobile must be in credit.

**Shared Balance:** Shared Balance available on all gotalk Prepaid Mobile services and rate plans except Big Talk cap rate plan. Link multiple gotalk Prepaid services using the My Account feature at [www.gotalk.com.au](http://www.gotalk.com.au). Credit expiry on linked services is the expiry which applies to your gotalk Prepaid Mobile Plan.

**Switch To gotalk:** \$15 bonus credit applied when activating a gotalk Prepaid Mobile service and porting an Australian mobile number to gotalk. \$5 bonus credit will be applied to the gotalk balance after activation and when porting is complete (which may take up to 24 hours). gotalk Ultimate plan excluded.

\$2 starter kits are excluded. \$10 bonus credit will be applied by \$1 bonus on each of your first 10 recharges, \$2 recharges excluded.

**goCall:** goCall application available and can be set up on the gotalk Ultimate, Straight Talk Plus, Aussie Extra, gotalk MAX or gotalk Anytime rate plan when enabled on a gotalk Prepaid Mobile balance or can be enabled on any gotalk Global Travel SIM or gotalk Wireless Broadband service. Ultimate Minutes not available when using goCall on gotalk Ultimate rate plan. If linked to a gotalk Prepaid Mobile the goCall rate plan defaults to the rate plan of the linked Prepaid Mobile, if this plan is changed upon recharge the goCall plan will also change within 24 hours. goCall calls are charged at the applicable gotalk Prepaid Mobile rate plan less 25% discount on the call rate and flagfall. When goCall is enabled on the gotalk Global SIM rates will be 25% less than the current gotalk Global SIM rates and flagfall, when enabled on gotalk Wireless Broadband goCall rates are a 25% discount on the gotalk Anytime rates and flagfall. Rates for a goCall stand alone service (not linked to any other gotalk balance) will be gotalk Anytime rates and flagfall less 25%, see <http://www.gotalk.com.au/gocall/Pages/default.aspx> for more information. goCall available for Apple or Android devices. Download goCall app from the Apple App store [www.apple.com.au] or Android Market [www.market.android.com]. Data usage charges may apply to goCall calls in accordance with your service provider's mobile data plan. Calls are charged in 1 minute increments, plus the applicable flagfall (per call) and rounded up to the next 5 cents.

If goCall enabled on an existing gotalk service the expiry period is that of the existing gotalk service. If goCall is a stand alone service the credit expiry is 90 days from when it is applied to the account. If goCall is linked to a gotalk Prepaid Mobile the balance expiry is the expiry which applies to your gotalk Prepaid Mobile plan.

**Bonus call credit offers:** 20% bonus credit is offered for recharges purchased online or over the phone applies only where payment is made via credit card. gotalk Ultimate plan excluded.